

Second Schedule

Mercedes-Benz Service Plan Inclusions

	BESTBASIC	COMPLETE
BENEFITS OF SERVICE PLANS		
Scheduled Maintenance (Maintenance book or Telligent System)	✓	✓
Repair Powertrain/driveline		✓
Repair Vehicle		✓
Wear & Tear (Preventative Maintenance Replacements)		✓
Towing and Breakdown Service for valid repairs (600km limit)		✓
Preventative Maintenance		✓
MAINTENANCE		
Diagnostic test, brake fluid, material, top up fluids for the maintenance scopes	✓	✓
Inspection/adjustment of vehicle technical systems for the maintenance scopes	✓	✓
Inspection as per manufacturer's guidelines: engine, battery, electrical systems, safety-related parts, lamps, exhaust systems, oil during periodic maintenance, fluids: coolant level, washer fluid, antifreeze	✓	✓
Replacement of fluids and their filter elements as per manufacturer's guidelines	✓	✓
Air/dust combination filter	✓	✓
Fuel/air/Ad-Blue filter	✓	✓
Oil filter, automatic transmission	✓	✓
Cartridge, air drier	✓	✓
Diesel particulate filter	✓	✓
ENGINE		
Engine, block, liners, pistons, crank, cam, heads		✓
Exhaust after treatment		✓
Intake/exhaust manifold		✓
Engine suspension		✓
Injection, fuel pump system		✓
Accelerator pedal		✓
Alternator		✓
Glow plug		✓
A/C compressor		✓
V-belt		✓
Fuel/air filter	✓	✓
Charge air cooler		✓
Lines, tubes, hoses, clamps on major assembly		✓
Steering pump		✓
Fan		✓
Air compressor		✓
Engine brake		✓
Crankcase		✓
Engine radiator		✓
Belt drive (incl. belt pulleys, bearing)		✓
Starter		✓
Control unit		✓
Control		✓
Turbocharger		✓
Water pump and water hoses		✓
DRIVE		
Drive suspension		✓
Differential lock		✓
Range group		✓
Master and slave cylinder		✓
Housing		✓
Clutch (release bearing, pressure plate, masses flywheel)		✓
Clutch (driving plate)		✓
Modulator		✓
Power take-off (factory installed)		✓
Oil cooler		✓
Pumps		✓
Retarder / Telma brake (factory installed)		✓
Shift mechanism / gearshift linkage / cable-controlled gearshift		✓
Control unit		✓
Synchronization		✓
Speedometer drive		✓

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	BESTBASIC	COMPLETE
DRIVE		
Splitter group		✓
Torque converter (automatic transmission) / Turbo clutch		✓
Shafts, gears, bearings		✓
AXLES		
Drive shaft		✓
Axle suspension		✓
Differential		✓
Planetary gear		✓
Differential lock		✓
Through-drive		✓
Suspension, air bellows, shock absorbers, lift equipment		✓
Housing		✓
Propeller shafts		✓
Lines, tubes, hoses, clamps on major assembly		✓
Stabilizer bar		✓
Front axle (hydraulic driven) incl. Pump, hydraulic system, hoses, control unit		✓
Front axle (mechanically driven) incl. heel hub and wheel bearing, without tie rod, driving rod, stub axles		✓
Front axle (not driven), steered/non-steered leading axle, trailing axle (not driven), wheel bearing, wheel hub, tie rod, driving rod, drag link		✓
Interaxle differential		✓
Intermediate bearing		✓
Wheel Alignment (1 per annum)		✓
CHASSIS		
Exhaust system		✓
Hydraulic, mechanical, pneumatic brake system		✓
Brake linings, brake disks, brake drums, brake calipers		✓
Compressed air system		✓
Lines, tubes, hoses, clamps		✓
Steering gear/steering shaft		✓
Tank system		✓
CAB		
Audio (factory installed)		✓
Battery		✓
Illumination including bulbs/globes	✓	✓
Electrical system and instruments		✓
Safety and Telematics system (factory installed)		✓
Telematics monthly subscription		✓
Heating and air conditioning (factory installed)		✓
Light source		✓
Navigation system (factory installed)		✓
Locking system (tilting/sliding roof), seats (not covers)		✓
Wiper system without wiper blades		✓
Wiper blades	✓	✓
Auxiliary heater/stationary air conditioner		✓

Mercedes-Benz Service Plan Exclusions

Fuel and damage caused by contaminated or substandard fuel
Wheels, rims and tyres
Glass and windows, panels, trims and paintwork
Abuse, accident damage and incorrect use of vehicle including consequential damage
Rust and corrosion
Repair or replacement of damaged interior, lining, trims, floor cover, seat upholstery and cushions
Non-OEM electrical system and installations
Any nuts, bolts, washers, fasteners, bolts and consumable items associated with any excluded items
Towing devices including turn tables, trailer couplings, suzi lines for electrical, pneumatic and hydraulic connections